

The Student Charter



General *E*xpectations

- **Equality** for all who learn and work here
- **Professional** and expert staff
- **ID badges** to be worn at all times
- **No smoking or vaping** on College premises
- **Safe working practices**
- **Clean and comfortable environment** heated to a recommended temperature

From us you can expect

- **A named progress tutor** for all substantive programmes of study
- **A timetabled series of progress meetings** or published times your tutor is available
- **Regular assessment**, discussions of feedback and monitoring of your progress
- **Written and verbal feedback** in a variety of forms
- **Lecturers to be punctual**, prepared and knowledgeable in their subject
- **Help from your tutor** with overcoming difficulties
- **Lecturers** to use various ways to help you learn
- **Written safety instructions** when in potentially hazardous situations
- **7 days' notice** of changes to your study schedule, where feasible
- **Opportunities** to undertake industry placements, where appropriate
- **Opportunities** to attend a range of volunteering, enrichment and fundraising activities
- **An elected student representative** in each class
- **The opportunity to elect** and become involved in shaping the learning experience through involvement in student representation and College governance

You will be expected to

- **Meet set targets** by agreed deadlines
- **Maintain good attendance** and punctuality
- **Adopt a mature approach** to learning and behaviour
- **Demonstrate positive attitudes and behaviours**
- **Participate fully** in the learning experience
- **Follow all Health and Safety guidelines** and take care of buildings, furniture and equipment
- **Work well with others** in teams and across subject areas where appropriate
- **Respect everyone's rights** and inform staff of inappropriate behaviour
- **Seek help when needed** and take advantage of the support offered

In the beginning you can expect

- **A planned introduction** to the College and your career programme
- **Written details** about your programme and assessment schedule
- **An explanation** of the College Student Charter and Code of Conduct

Overall *E*xpectations

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| • Tolerance and respect | • Punctuality |
| • Standards | • Attendance |
| • Maturity | • Enrichment |
| • Employability | • Success |
| • Safety | • Enjoyment |
| • Wellbeing | • Positive attitudes and behaviours |

If at any time you feel that this partnership does not fulfil your expectations, please speak in the first instance to your Tutor or alternatively you could contact your designated Students' Union representative at studentsunion@blackpool.ac.uk