

# Have your say.

**Tell us how things are going...**

**Compliments, Complaints and Feedback.**

Our aim at Blackpool and The Fylde College is to provide an outstanding service and we welcome compliments and feedback from our students, parents, guardians, employers and members of the public about the services we provide at B&FC.

There are a number of ways to give compliments and feedback including:

- + Surveys
- + Forums
- + [talkback@blackpool.ac.uk](mailto:talkback@blackpool.ac.uk)
- + By writing to B&FC
- + Completing the compliments and feedback form (available at reception areas)

Surveys and Forums are part of the B&FC quality cycle and from time to time you may be invited to take part.

[talkback@blackpool.ac.uk](mailto:talkback@blackpool.ac.uk) is an email address for sending compliments and feedback directly to the Quality and Standards Directorate who will respond accordingly.

*'Have your Say' compliments complaints and feedback forms can be completed and handed back to reception staff.*



## Compliments, Complaints and Feedback.

**Name:**

**Address:**

**Telephone:**

Student  Apprentice  Former Student  Parent Guardian  Employer  Public

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